

*If you have questions or concerns about your rights and responsibilities, feel free to discuss them with one of our patient care staff or contact the CEO at Bonita Community Health Center at 239 949 6115.*

*If you have a complaint about the Ambulatory Surgery Center (ASC), call the Consumer Assistance Unit at 1-888-419-3456 and press #1. Or you may write to:*

*Agency for Health Care Administration*

*Consumer Assistance Unit*

*2727 Mahan Drive Bldg 1*

*Tallahassee FL 32306*

*If you have a complain against a health care professional and want to receive a complaint form, call the Consumer Assistance Unit at 1-888-419-3456 and press #2. Or you may write to:*

*Agency for Health Care Administration*

*Consumer Assistance Unit*

*PO Box 14000*

*Tallahassee, FL 32317-4000*

*Or you may contact CMS-Ombudsman at: 1 800 MEDICARE or 1 800 633 4227 or email [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)*